



Billi Australia - Boxing Day Retail Promotion
24th December 2025 – 31st January 2026
Bonus Installation + Bonus Filter (valued up to \$650)

Please note that installation lead times may vary over the holiday and new year period as staff and capacity are limited.

GENERAL TERMS & CONDITIONS

1. This offer is only open to customers residing in Australia.
2. Exclusive offer valid for purchases made from **24th December 2025 – 31st January 2026**.
3. Redemption is valid only for the purchases of defined Billi systems included on the marketing material enclosed within and/or listed on the Billi website (<https://www.billi.com.au/promotions/current-promotion>). A full list of eligible SKUs is provided below.
4. Redemption period closes **28th February 2026** unless otherwise advised.
5. Redemption is limited to a quantity of **one installation & one filter claim** per customer unless otherwise defined.
6. Offer available while stocks last.
7. Bonus offers are not transferable, exchangeable, or redeemable for cash or any other benefit.
8. This offer is only available on purchases made from Billi Approved Retailers that are actively promoting the offer. Purchases from clearance outlets, discount resellers, or products sold as seconds are not eligible for promotional offers, including redemptions, free installations, gifts or cash backs, unless otherwise stated. Eligibility of purchases made through Appliances Online should be checked before purchasing. Please refer to the promotional information available on the Appliances Online website.
If you are unsure whether a retailer is approved, please contact Billi before making your purchase.
9. This promotion cannot be used in conjunction with any other offer, unless otherwise advised. Commercial quantities, project sales, or purchases made through Billi's online web shop are ineligible.
10. A valid **tax invoice** including product serial number (where available) is required for all redemptions. Order confirmation emails, unfulfilled purchase orders, or schedules of purchase are not accepted. The purchase date on the final tax invoice will be recognised as the date of purchase.
11. Due to increased scam redemptions being received, Billi reserves the right to request additional information, such as proof of identity and verification of bank details, as deemed necessary to process the claim.
12. Cash back redemptions will be processed by Billi within 21 days of website submission and coordinated for payment within 30 days of redemption approval or as listed on marketing collateral unless otherwise specified.
13. Billi accepts no responsibility for late, lost, or misdirected claims.
14. Billi reserves the right to reject or decline any redemption claim at any time.
15. Billi reserves the right to amend or withdraw this promotion at any time without prior notice.
16. Except for liability which cannot be excluded by law, Billi is not responsible for any loss or damage suffered as a result of this promotion.
17. Redemptions must be made by the customer and cannot be submitted by a retail store or any third party.
18. Billi will not request or obtain proof of purchase documents on behalf of the customer from any retailer or distributor. Billi may, however, verify documents provided by the customer with the retailer or distributor.

Applicable SKUs

Home BA with XL Levered Dispenser:	914000LCH, 914000LBR, 914000LMB, 914000LMB, 914000LMW, 914000LUB, 914000LGM
Home BA with Multifunction Mixer:	914000GCH, 914000GBR, 914000GMB, 914000GMB, 914000GMW, 914000GUB
Home BC with XL Levered Dispenser:	915000LCH, 915000LBR, 915000LMB, 915000LMB, 915000LMW, 915000LUB, 915000LGM
Home BC with Multifunction Mixer:	915000GCH, 915000GBR, 915000GMB, 915000GMB, 915000GMW, 915000GUB
B5000 Sparkling with XL Levered Dispenser:	915100LCH, 915100LBR, 915100LMB, 915100LMB, 915100LMW, 915100LUB, 915100LGM
B5000 Sparkling with Multifunction Mixer:	915100GCH, 915100GBR, 915100GMB, 915100GMB, 915100GMW, 915100GUB
Home BCS XL Levered Dispenser:	925100LCH, 925100LBR, 925100LMB, 925100LMB, 925100LMW, 925100LUB, 925100LGM
Home BCS with Multifunction Mixer:	925100GCH, 925100GBR, 925100GMB, 925100GMB, 925100GMW, 925100GUB



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BONUS STANDARD INSTALLATION TERMS & CONDITIONS

For the purpose of this promotion, Standard Installation applies to any eligible Billi system defined in the General Promotion Terms and Conditions, provided the installation requirements below are met.

Standard Installation will be carried out at a residential premises by a Billi accredited technician.

Installation Requirements

1. Standard Installation requires sufficient power and plumbing supply to be in place before the agreed installation date.
2. Billi technicians will not be able to perform additional plumbing or electrical works outside of the standard installation. Any additional works must be completed by qualified tradespeople prior to installation, at the customer's expense.
3. Please refer to the relevant product [Installation Guide and Data Sheet](#) for full requirements (<https://www.billi.com.au/technical-documents>).
4. For Billi's Multifunction Mixer Tap installations, **three** separate stop taps must be available – one for hot water and two for cold water – before installation can take place.
5. Failure to prepare the site as required will result in a callout fee for any and each re-attendance required.

Benchtop & Stone Limitations

6. Standard Installation does not include cutting granite, stone, or benchtops thicker than 48mm.
7. Due to new silica safety regulations, Billi technicians cannot perform cutting works on any stone material. Customers are responsible for engaging a qualified stonemason at their own expense if such modifications are required.
8. Font installations are not included in this offer and will be at an additional cost.

Parts & Materials

9. If extra parts (such as extension kits, replacement valves, or connections) are required during installation, these will be supplied at the customer's expense.

Locations & Timing

12. Bonus Standard Installation is available in metropolitan areas of Melbourne, Sydney, Newcastle, Brisbane, Gold Coast, Sunshine Coast, Canberra, Darwin, Perth, Adelaide, and Hobart.
13. Requests for installations outside these areas will be considered on a case-by-case basis.
14. Installation must be completed within 12 months of approved redemption and no later than 31st December 2026.
15. Typical lead times for most areas are 2–4 weeks, however these may vary and cannot be guaranteed.

Final Notes

16. Please ensure you read and understand these Installation Terms together with the General Promotion Terms before purchasing your Billi product and redeeming this offer.
17. For clarification, contact Billi on 1800 812 321 or email marketing@billi.com.au.
18. Full Terms & Conditions may change without notice. The most up-to-date version is available at www.billi.com.au/billi-promotions-terms-conditions.